

DATA PRACTICES POLICY FOR THE PUBLIC

Minnesota Statutes, sections 13.025 and 13.03 (2018) require this policy.

Your Right to See Public Data

The MN Government Data Practices Act (Minnesota Statutes, Chapter 13) presumes that all data collected, created, received, and maintained by PreferredOne in performing its duties under an agreement with a Minnesota government entity which requires PreferredOne to comply with the MN Government Data Practices Act are government data and are public unless a state or federal law says the data are not public. Government data means all recorded information PreferredOne has, including paper, email, flash drives, CDs, DVDs, photographs, etc.

The law also says that PreferredOne must keep all government data in a way that makes it easy for you to access public data. You have the right to look at (inspect), free of charge, all public data that we keep. You also have the right to get copies of public data. The MN Government Data Practices Act allows us to charge for copies. You have the right to look at data, free of charge, before deciding to request copies.

How to Request Public Data

You can ask to look at (inspect) data at our offices, or ask for copies of public data that we keep. Please submit your request in writing on the data request form provided on page 4 to the Responsible Authority identified on page 2.

If you do not use the data request form, your written request should:

- Say that you are making a request for public data under the MN Government Data Practices Act (Minnesota Statutes, Chapter 13).
- Include whether you would like to inspect the data, have copies of the data, or both.
- Provide a clear description of the data you would like to inspect or have copied.

You are not required to identify yourself or explain the reason for your data request. However, you may need to provide us with some personal information for practical reasons (for example: if you want us to mail copies to you, you need to provide us with an address or P.O. Box). If we do not understand your request and have no way to contact you, we cannot respond to your request.

How We Will Respond to Your Data Request

Upon receiving your request, we will review it.

- We may ask you to clarify what data you are requesting.
- If we do not have the data you are requesting, we will promptly notify you in writing.
- If we have the data, but we are not allowed to give it to you, we will tell you as soon as reasonably possible and identify the law that prevents us from providing the data.

- If we have the data and the data are public, we will respond to your request appropriately and promptly, within a reasonable amount of time by doing one of the following:
 - Arrange a date, time, and place for you to inspect the data at our offices; or
 - Arrange a date, time, and place for you to pick up your copies, or we will fax, mail or email them to you. We will provide electronic copies (such as email or CD-ROM) upon request, if we keep the data in that format and we can reasonably make a copy.
- Response time may be impacted by the size and/or complexity of your request, and also by the number of requests you make in a given period of time.

If you do not understand some of the data (technical terminology, abbreviations, or acronyms), please tell the person who provided the data to you. We will give you an explanation if you ask.

The MN Government Data Practices Act does not require us to create or collect new data in response to a data request, or to provide data in a specific form or arrangement if we do not keep the data in that form or arrangement. For example, if the data you request are on paper only, we are not required to create electronic documents to respond to your request. If we agree to create data in response to your request, we will work with you on the details of your request, including cost and response time.

Requests for Summary Data

Summary data are statistical records or reports created by removing identifying information about individuals from private or confidential data.

Use the data request form on page 4 to request summary data. We will respond to your request within ten business days with the data or details of when the data will be ready and how much we will charge you.

Data Practices Contacts

Responsible Authority

Name: Bob Gadola
Address: 6105 Golden Hills Drive
Golden Valley, MN 55416
Phone number: (763) 847-3580
Fax number: (763) 847-4010
Email address: bob.gadola@preferredone.com

Data Practices Compliance Official

Name: Brett L. Bordelon
Address: 6105 Golden Hills Drive
Golden Valley, MN 55416
Phone number: (763) 847-3024
Fax number: (763) 847-4010
Email address: brett.bordelon@preferredone.com

Data Practices Designee(s)

N/A

Copy Costs – When You Request Public Data

Minnesota Statutes, section 13.03, subdivision 3(c) allows us to charge for copies.

For 100 or fewer paper copies – 25 cents per page

100 or fewer pages of black and white letter or legal size paper copies cost 25¢ per one-sided copy, or 50¢ per two-sided copy.

Most other types of copies – actual cost

The charge for most other types of copies, when a charge is not set by statute or rule, is the actual cost of searching for and retrieving the data, and making the copies or electronically sending the data.

In determining the actual cost of making copies, we include employee time, the cost of the materials onto which we are copying the data (paper, CD, DVD, etc.), and mailing costs (if any). If your request is for copies of data that we cannot copy ourselves, such as photographs, we will charge you the actual cost we must pay an outside vendor for the copies.

Data Request Form – Requesting Public Data

Request date:

The data I am requesting:

(Describe the data you are requesting as specifically as possible.)

I am requesting access to data in the following way:

- Inspection
- Copies
- Both inspection and copies

Contact information (optional)*

Name:

Phone number:

Email address:

Address:

We will respond to your request as soon as reasonably possible.

* You do not have to provide any contact information. However, if you want us to mail/email you copies of data, we will need some type of contact information. We also need contact information if we do not understand your request. We will not work on your request until we can clarify it with you.