# PreferredOne®

# <u>Fulvestrant</u>: Faslodex<sup>®</sup>; FulvestrantΨ (Intramuscular)

Document Number: IC-0043

Last Review Date: 03/02/2023 Date of Origin: 01/01/2012

Dates Reviewed: 03/2012, 06/2012, 09/2012, 12/2012, 03/2013, 06/2013, 09/2013, 12/2013, 03/2014, 06/2014, 09/2014, 12/2014, 03/2015, 05/2015, 08/2015, 11/2015, 02/2016, 05/2016, 08/2016, 11/2016, 02/2017, 05/2017, 08/2017, 09/2017, 11/2017, 02/2018, 05/2018, 09/2018, 12/2018, 03/2019, 04/2019, 06/2019, 09/2019, 12/2019, 03/2020, 06/2020, 09/2020, 03/2021, 03/2022, 03/2023

## I. Length of Authorization

Coverage will be provided for 6 months and may be renewed.

#### II. Dosing Limits

#### A. Quantity Limit (max daily dose) [NDC Unit]:

 250 mg/5 mL single-dose prefilled syringe: 6 syringes first 29 days initially (loading doses), then 2 syringes per 28 days thereafter as maintenance

#### B. Max Units (per dose and over time) [HCPCS Unit]:

#### **Ovarian Cancer**

#### Loading Dosing:

- 20 billable units on day 1 and 10 billable units on days 15 and 29 Maintenance Dosing:
- 10 billable units every 28 days

#### Endometrial Cancer

• 10 billable units every 28 days

#### Breast Cancer/Uterine Sarcoma

#### Loading Dosing:

- 20 billable units every 14 days for 3 doses Maintenance Dosing:
- 20 billable units every 28 days

## III. Initial Approval Criteria<sup>1-3</sup>

Coverage is provided in the following conditions:

• Patient is at least 18 years of age; AND

Breast Cancer **†** <sup>1-3,4,7,10-13</sup>

Publication of this policy on this website is an authorized use of proprietary and copyrighted information

created in collaboration with Magellan Rx Management. This policy may not be reproduced or

distributed without the express written permission of Magellan Rx Management.

© 2022 Magellan Rx Management

- Patient is postmenopausal, premenopausal with ovarian ablation/suppression, or male with suppression of testicular steroidogenesis; **AND** 
  - o Patient has advanced, metastatic, or recurrent unresectable invasive disease; AND
    - Patient has hormone receptor (HR)-positive, human epidermal growth factor receptor 2 (HER2)-negative disease with no visceral crisis; AND
      - Used as initial therapy; AND
        - Used as a single agent **†**; **OR**
        - Used in combination with a CDK 4/6 inhibitor (abemaciclib, palbociclib, or ribociclib) †; OR
        - Used in combination with a non-steroidal aromatase inhibitor (i.e., anastrozole or letrozole) ‡; OR
      - Used as subsequent therapy in patients; AND
        - Used as a single agent **†**; **OR**
        - Used in combination with a CDK 4/6 inhibitor (abemaciclib, palbociclib, or ribociclib) if a CDK 4/6 inhibitor was not previously used **†**; OR
        - Used in combination with everolimus **‡**; **OR**
        - Used in combination with alpelisib in patients who have PIK3CA activating mutation positive disease **‡**; OR
    - > Patient has HR-positive, HER2-positive disease **‡**; AND
      - Used as a single agent or in combination with trastuzumab; **OR**
  - Patient has recurrent unresectable or metastatic inflammatory disease **‡**; AND
    - Patient has hormone receptor (HR)-positive, human epidermal growth factor receptor 2 (HER2)-negative disease with no visceral crisis; AND
      - Used as initial therapy; AND
        - Used as a single agent; **OR**
        - Used in combination with a non-steroidal aromatase inhibitor (i.e., anastrozole or letrozole); OR
        - Used in combination with a CDK 4/6 inhibitor (abemaciclib, palbociclib, or ribociclib) if disease progression on adjuvant endocrine therapy (ET) or with early disease relapse within 12 months of adjuvant ET completion; OR
      - Used as subsequent therapy; AND
        - Used as a single agent; **OR**
        - Used in combination with a non-steroidal aromatase inhibitor (i.e., anastrozole or letrozole); OR
        - Used in combination with everolimus; **OR**
        - Used in combination with a CDK 4/6 inhibitor (abemaciclib, palbociclib, or ribociclib) if a CDK 4/6 inhibitor was not previously used; OR



- Used in combination with alpelisib in patients who have PIK3CA activating mutation positive disease; **OR**
- > Patient has HR-positive, HER2-positive disease; AND
  - Used as a single agent or in combination with trastuzumab

## Ovarian Cancer (Epithelial, Fallopian Tube, or Primary Peritoneal Cancer) ‡ 4,9,14

- Used as single agent therapy; AND
- Patient has recurrent low-grade serous carcinoma; AND
- Patient has previously received treatment with an aromatase inhibitor (i.e., letrozole, anastrozole, exemestane)

#### Endometrial Adenocarcinoma (Uterine Neoplasms) ‡ 4,8,15

- Used as single agent therapy; AND
- Patient has grade 1 or 2 endometrioid histology; AND
- Used in patients with a small tumor volume or an indolent growth pace; AND
- Used as ONE of the following:
  - Adjuvant treatment for stage IV disease; OR
  - Treatment for disseminated metastases or locoregional recurrence; OR
  - Primary treatment in patients undergoing sequential EBRT for locoregional extrauterine disease that is not suitable for primary surgery; **OR**
  - Primary treatment in patients with distant metastatic disease

#### Uterine Sarcoma (Uterine Neoplasms) ‡ 4,15

- Used as single agent therapy; AND
- Used in patients with a small tumor volume or an indolent growth pace; AND
- Used for low-grade endometrial stromal sarcoma (ESS), adenosarcoma without sarcomatous overgrowth, or ER/PR positive uterine sarcoma; **AND** 
  - $\circ$   $\:$  Used following total hysterectomy for stage II-IV disease;  $\mathbf{OR}$
  - $\circ$   $\;$  Used for metastatic or recurrent disease;  $\mathbf{OR}$
  - $\circ$  Used for disease that is not suitable for primary surgery

## $\dagger$ FDA Approved Indication(s); $\ddagger$ Compendia Recommended Indication(s); $\Phi$ Orphan Drug

## IV. Renewal Criteria<sup>1-3</sup>

Coverage can be renewed based upon the following criteria:

• Patient continues to meet the indication-specific relevant criteria such as concomitant therapy requirements (not including prerequisite therapy), performance status, etc. identified in section III; **AND** 



- Disease response with treatment as defined by stabilization of disease or decrease in size of tumor or tumor spread; **AND**
- Absence of unacceptable toxicity from the drug. Examples of unacceptable toxicity include: bleeding abnormalities, severe injection site reactions (including sciatica, neuralgia, neuropathic pain, and peripheral neuropathy), etc.

# V. Dosage/Administration <sup>1-3,8,9</sup>

Indication	Dose		
	Loading Dose:		
Breast Cancer	• Administer 500 mg intramuscularly (IM) on Days 1, 15, 29		
& Uterine	Maintenance Dose:		
Sarcoma	• Administer 500 mg IM every 28 days until disease progression or unacceptable toxicity		
	Loading Dose:		
Onerion Concer	• Administer 500 mg intramuscularly (IM) on Day 1 and 250 mg IM on Days 15 and 29		
Ovarian Cancer	Maintenance Dose:		
	• Administer 250 mg IM every 28 days until disease progression or unacceptable toxicity		
Endometrial	Administer 250 mg by IM injection every 4 weeks for at least 8 weeks until		
Cancer	disease progression or unacceptable toxicity.		

# VI. Billing Code/Availability Information

## HCPCS Code:

- J9395 Injection, fulvestrant, 25 mg; 1 billable unit = 25 mg
- J9393 Injection, fulvestrant (teva) not therapeutically equivalent to J9395, 25 mg; 1 billable unit = 25 mg
- J9394 Injection, fulvestrant (fresenius kabi) not therapeutically equivalent to J9395, 25 mg; 1 billable unit = 25 mg

## NDC:

- Faslodex\* 250 mg/5 mL single-dose prefilled syringe: 00310-0720-xx
- Fulvestrant 250 mg/5 mL single-dose prefilled syringe (Teva): 00591-5019-xx
- Fulvestrant 250 mg/5 mL single-dose prefilled syringe (Fresenius Kabi): 63323-0715-xx
- \*Available as a multi-sourced generic.
- P Designated products approved by the FDA as a 505(b)(2) NDA of the innovator product. These products are not rated as therapeutically equivalent to their reference listed drug in the Food and Drug Administration's (FDA) Orange Book and are therefore considered single source products based on the statutory definition of "single source drug" in section 1847A(c)(6) of the Act. For a



complete list of all approved 505(b)(2) NDA products please reference the latest edition of the Orange Book:

Approved Drug Products with Therapeutic Equivalence Evaluations / Orange Book / FDA

#### VII. References

- 1. Faslodex [package insert]. Wilmington, DE; AstraZeneca Pharmaceuticals LP; January 2021. Accessed February 2023.
- 2. Fulvestrant [package insert]. North Wales, PA; Teva Pharmaceuticals USA; November 2021. Accessed February 2023.
- 3. Fulvestrant [package insert]. Lake Zurich, IL; Fresenius Kabi; September 2021. Accessed February 2023.
- 4. Referenced with permission from the NCCN Drugs & Biologics Compendium (NCCN Compendium®) for fulvestrant. National Comprehensive Cancer Network, 2023. The NCCN Compendium® is a derivative work of the NCCN Guidelines®. NATIONAL COMPREHENSIVE CANCER NETWORK®, NCCN®, and NCCN GUIDELINES® are trademarks owned by the National Comprehensive Cancer Network, Inc. To view the most recent and complete version of the Compendium, go online to NCCN.org. Accessed February 2023.
- 5. Chia S, Gradishar W, Mauriac L, et al. Double-blind, randomized placebo-controlled trial of fulvestrant compared with exemestane after prior nonsteroidal aromatase inhibitor therapy in postmenopausal women with hormone-receptor positive, advanced breast cancer: results from EFECT. J Clin Oncol 2008; 26:1664-1670.
- Mauriac L, Romieu G, Bines J. Activity of fulvestrant versus exemestane in advanced breast cancer patients with or without visceral metastases: data from the EFECT trial. Breast Cancer Res Treat 2009; 117:69-75.
- 7. Di Leo A, Jerusalem G, Petruzelka L, et al. Results of the CONFIRM phase III trial comparing fulvestrant 250 mg with fulvestrant 500 mg in postmenopausal women with estrogen receptor-positive advanced breast cancer. J Clin Oncol 2010; 28:4594-4600.
- Covens AL, Filiaci V, Gersell D. Phase II study of fulvestrant in recurrent/metastatic endometrial carcinoma: a Gynecologic Oncology Group study. Gynecol Oncol. 2011 Feb;120(2):185-8. doi: 10.1016/j.ygyno.2010.10.015. Epub 2010 Nov 13.
- 9. Argenta PA, Thomas SG, Judson PL, et al. A phase II study of fulvestrant in the treatment of multiply-recurrent epithelial ovarian cancer. Gynecol Oncol. 2009 May;113(2):205-209.
- 10. Robertson JFR, Bondarenko IM, Trishkina E, et al. Fulvestrant 500 mg versus anastrozole 1 mg for hormone receptor-positive advanced breast cancer (FALCON): an international, randomised, double-blind, phase 3 trial. Lancet. 2016;388(10063):2997-3005. doi:10.1016/S0140-6736(16)32389-3.
- 11. Robertson JF, Osborne CK, Howell A, et al. Fulvestrant versus anastrozole for the treatment of advanced breast carcinoma in postmenopausal women: a prospective combined analysis of two multicenter trials. Cancer. 2003;98(2):229-238. doi:10.1002/cncr.11468.



- 12. Cristofanilli M, Turner NC, Bondarenko I, et al. Fulvestrant plus palbociclib versus fulvestrant plus placebo for treatment of hormone-receptor-positive, HER2-negative metastatic breast cancer that progressed on previous endocrine therapy (PALOMA-3): final analysis of the multicentre, double-blind, phase 3 randomised controlled trial [published correction appears in Lancet Oncol. 2016 Apr;17 (4):e136] [published correction appears in Lancet Oncol. 2016 Jul;17 (7):e270]. Lancet Oncol. 2016;17(4):425-439. doi:10.1016/S1470-2045(15)00613-0.
- Sledge GW Jr, Toi M, Neven P, et al. MONARCH 2: Abemaciclib in Combination With Fulvestrant in Women With HR+/HER2- Advanced Breast Cancer Who Had Progressed While Receiving Endocrine Therapy. J Clin Oncol. 2017;35(25):2875-2884. doi:10.1200/JCO.2017.73.7585.
- 14. Referenced with permission from the NCCN Clinical Practice Guidelines in Oncology (NCCN Guidelines<sup>®</sup>) for Ovarian Cancer Including Fallopian Tube Cancer and Primary Peritoneal Cancer Version 1.2023. National Comprehensive Cancer Network, 2023. NATIONAL COMPREHENSIVE CANCER NETWORK<sup>®</sup>, NCCN<sup>®</sup>, and NCCN GUIDELINES<sup>®</sup> are trademarks owned by the National Comprehensive Cancer Network, Inc. To view the most recent and complete version of the Guidelines, go online to NCCN.org. Accessed February 2023.
- 15. Referenced with permission from the NCCN Clinical Practice Guidelines in Oncology (NCCN Guidelines<sup>®</sup>) for Uterine Neoplasms Version 1.2023. National Comprehensive Cancer Network, 2022. NATIONAL COMPREHENSIVE CANCER NETWORK<sup>®</sup>, NCCN<sup>®</sup>, and NCCN GUIDELINES<sup>®</sup> are trademarks owned by the National Comprehensive Cancer Network, Inc. To view the most recent and complete version of the Guidelines, go online to NCCN.org. Accessed February 2023.

ICD-10	ICD-10 Description	
C48.1	Malignant neoplasm of specified parts of peritoneum	
C48.2	Malignant neoplasm of peritoneum, unspecified	
C48.8	Malignant neoplasm of overlapping sites of retroperitoneum and peritoneum	
C50.011	Malignant neoplasm of nipple and areola, right female breast	
C50.012	Malignant neoplasm of nipple and areola, left female breast	
C50.019	Malignant neoplasm of nipple and areola, unspecified female breast	
C50.021	Malignant neoplasm of nipple and areola, right male breast	
C50.022	Malignant neoplasm of nipple and areola, left male breast	
C50.029	Malignant neoplasm of nipple and areola, unspecified male breast	
C50.111	Malignant neoplasm of central portion of right female breast	
C50.112	Malignant neoplasm of central portion of left female breast	
C50.119	Malignant neoplasm of central portion of unspecified female breast	
C50.121	Malignant neoplasm of central portion of right male breast	
C50.122	Malignant neoplasm of central portion of left male breast	

## Appendix 1 – Covered Diagnosis Codes

#### Page 6 | FULVESTRANT<sup>®</sup> (Faslodex; Fulvestrant) Prior Auth Criteria Proprietary Information. Restricted Access – Do not disseminate or copy without approval. ©2023, Magellan Rx Management



ICD-10	ICD-10 Description	
C50.129	Malignant neoplasm of central portion of unspecified male breast	
C50.211	Malignant neoplasm of upper-inner quadrant of right female breast	
C50.212	Malignant neoplasm of upper-inner quadrant of left female breast	
C50.219	Malignant neoplasm of upper-inner quadrant of unspecified female breast	
C50.221	Malignant neoplasm of upper-inner quadrant of right male breast	
C50.222	Malignant neoplasm of upper-inner quadrant of left male breast	
C50.229	Malignant neoplasm of upper-inner quadrant of unspecified male breast	
C50.311	Malignant neoplasm of lower-inner quadrant of right female breast	
C50.312	Malignant neoplasm of lower-inner quadrant of left female breast	
C50.319	Malignant neoplasm of lower-inner quadrant of unspecified female breast	
C50.321	Malignant neoplasm of lower-inner quadrant of right male breast	
C50.322	Malignant neoplasm of lower-inner quadrant of left male breast	
C50.329	Malignant neoplasm of lower-inner quadrant of unspecified male breast	
C50.411	Malignant neoplasm of upper-outer quadrant of right female breast	
C50.412	Malignant neoplasm of upper-outer quadrant of left female breast	
C50.419	Malignant neoplasm of upper-outer quadrant of unspecified female breast	
C50.421	Malignant neoplasm of upper-outer quadrant of right male breast	
C50.422	Malignant neoplasm of upper-outer quadrant of left male breast	
C50.429	Malignant neoplasm of upper-outer quadrant of unspecified male breast	
C50.511	Malignant neoplasm of lower-outer quadrant of right female breast	
C50.512	Malignant neoplasm of lower-outer quadrant of left female breast	
C50.519	Malignant neoplasm of lower-outer quadrant of unspecified female breast	
C50.521	Malignant neoplasm of lower-outer quadrant of right male breast	
C50.522	Malignant neoplasm of lower-outer quadrant of left male breast	
C50.529	Malignant neoplasm of lower-outer quadrant of unspecified male breast	
C50.611	Malignant neoplasm of axillary tail of right female breast	
C50.612	Malignant neoplasm of axillary tail of left female breast	
C50.619	Malignant neoplasm of axillary tail of unspecified female breast	
C50.621	Malignant neoplasm of axillary tail of right male breast	
C50.622	Malignant neoplasm of axillary tail of left male breast	
C50.629	Malignant neoplasm of axillary tail of unspecified male breast	
C50.811	Malignant neoplasm of overlapping sites of right female breast	
C50.812	Malignant neoplasm of overlapping sites of left female breast	
C50.819	Malignant neoplasm of overlapping sites of unspecified female breast	
C50.821	Malignant neoplasm of overlapping sites of right male breast	
C50.822	Malignant neoplasm of overlapping sites of left male breast	
C50.829	Malignant neoplasm of overlapping sites of unspecified male breast	
C50.911	Malignant neoplasm of unspecified site of right female breast	
C50.912	Malignant neoplasm of unspecified site of left female breast	

# FULVESTRANT® (Faslodex; Fulvestrant) Prior Auth Criteria

Proprietary Information. Restricted Access – Do not disseminate or copy without approval. ©2023, Magellan Rx Management

ICD-10	ICD-10 Description	
C50.919	Malignant neoplasm of unspecified site of unspecified female breast	
C50.921	Malignant neoplasm of unspecified site of right male breast	
C50.922	Malignant neoplasm of unspecified site of left male breast	
C50.929	Malignant neoplasm of unspecified site of unspecified male breast	
C54.0	Malignant neoplasm of isthmus uteri	
C54.1	Malignant neoplasm of endometrium	
C54.2	Malignant neoplasm of myometrium	
C54.3	Malignant neoplasm of fundus uteri	
C54.8	Malignant neoplasm of overlapping sites of corpus uteri	
C54.9	Malignant neoplasm of corpus uteri, unspecified	
C55	Malignant neoplasm of uterus, part unspecified	
C56.1	Malignant neoplasm of right ovary	
C56.2	Malignant neoplasm of left ovary	
C56.3	Malignant neoplasm of bilateral ovaries	
C56.9	Malignant neoplasm of unspecified ovary	
C57.00	Malignant neoplasm of unspecified fallopian tube	
C57.01	Malignant neoplasm of right fallopian tube	
C57.02	Malignant neoplasm of left fallopian tube	
C57.10	Malignant neoplasm of unspecified broad ligament	
C57.11	Malignant neoplasm of right broad ligament	
C57.12	Malignant neoplasm of left broad ligament	
C57.20	Malignant neoplasm of unspecified round ligament	
C57.21	Malignant neoplasm of right round ligament	
C57.22	Malignant neoplasm of left round ligament	
C57.3	Malignant neoplasm of parametrium	
C57.4	Malignant neoplasm of uterine adnexa, unspecified	
C57.7	Malignant neoplasm of other specified female genital organs	
C57.8	Malignant neoplasm of overlapping sites of female genital organs	
C57.9	Malignant neoplasm of female genital organ, unspecified	
Z85.3	Personal history of malignant neoplasm of breast	
Z85.43	Personal history of malignant neoplasm of ovary	



I

#### Appendix 2 – Centers for Medicare and Medicaid Services (CMS)

Medicare coverage for outpatient (Part B) drugs is outlined in the Medicare Benefit Policy Manual (Pub. 100-2), Chapter 15, §50 Drugs and Biologicals. In addition, National Coverage Determination (NCD), Local Coverage Determinations (LCDs), and Local Coverage Articles (LCAs) may exist and compliance with these policies is required where applicable. They can be found at: https://www.cms.gov/medicare-coverage-database/search.aspx. Additional indications may be covered at the discretion of the health plan.

Medicare Part B Covered Diagnosis Codes (applicable to existing NCD/LCD/LCA): N/A

	Medicare Part B Administrative Contractor (MAC) Jurisdictions				
Jurisdiction	Applicable State/US Territory	Contractor			
E (1)	CA, HI, NV, AS, GU, CNMI	Noridian Healthcare Solutions, LLC			
F (2 & 3)	AK, WA, OR, ID, ND, SD, MT, WY, UT, AZ	Noridian Healthcare Solutions, LLC			
5	KS, NE, IA, MO	Wisconsin Physicians Service Insurance Corp (WPS)			
6	MN, WI, IL	National Government Services, Inc. (NGS)			
H (4 & 7)	LA, AR, MS, TX, OK, CO, NM	Novitas Solutions, Inc.			
8	MI, IN	Wisconsin Physicians Service Insurance Corp (WPS)			
N (9)	FL, PR, VI	First Coast Service Options, Inc.			
J (10)	TN, GA, AL	Palmetto GBA, LLC			
M (11)	NC, SC, WV, VA (excluding below)	Palmetto GBA, LLC			
L (12)	DE, MD, PA, NJ, DC (includes Arlington & Fairfax counties and the city of Alexandria in VA)	Novitas Solutions, Inc.			
K (13 & 14)	NY, CT, MA, RI, VT, ME, NH	National Government Services, Inc. (NGS)			
15	КҮ, ОН	CGS Administrators, LLC			



T

# PreferredOne Community Health Plan Nondiscrimination Notice

PreferredOne Community Health Plan ("PCHP") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PCHP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PCHP:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact a Grievance Specialist.

If you believe that PCHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Grievance Specialist PreferredOne Community Health Plan PO Box 59052 Minneapolis, MN 55459-0052 Phone: 1.800.940.5049 (TTY: 763.847.4013) Fax: 763.847.4010 customerservice@preferredone.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a Grievance Specialist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

# Language Assistance Services

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1.800.940.5049 (TTY: 763.847.4013). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.940.5049 (TTY: 763.847.4013) LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1.800.940.5049 (TTY: 763.847.4013). XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1.800.940.5049 (TTY: 763.847.4013). CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Goi số 1.800.940,5049 (TTY: 763.847.4013). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1.800.940.5049 (TTY: 763.847.4013)。 ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.800.940.5049 (телетайп: 763.847.4013). ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1.800.940.5049 (TTY: 763.847.4013). ማስታወሻ: የሚናንሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1.800.940.5049 (መስጣት ለተሳናቸው: 763 847 4013 ). ဟ်သူဉ်ဟ်သး– နမ့်၊ကတိ၊ ကညီ ကျိဉ်အယိ, နမၤန္ခ၊ ကျိဉ်အတါမၢစၢးလ၊ တလက်ဘူဉ်လက်စ္၊ နီတမံးဘဉ်သူနှဉ်လီး. ကိး 1.800.940.5049 (TTY: 763.847.4013). ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.800.940.5049 (TTY: 763.847.4013) ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនកិតឈូល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1.800.940.5049 (TTY: 763.847.4013).។ ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1.800.940.504 (رقم هاتف الصم والبكم: 763.847.4013). ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.800.940.5049 (TTY: 763.847.4013). 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1,800,940,5049 (TTY: 763,847,4013), 번으로 전화해 주십시오. PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1.800.940.5049 (TTY: 763.847.4013).

# PreferredOne Insurance Company Nondiscrimination Notice

PreferredOne Insurance Company ("PIC") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PIC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PIC:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact a Grievance Specialist.

If you believe that PIC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Grievance Specialist PreferredOne Insurance Company PO Box 59212 Minneapolis, MN 55459-0212 Phone: 1.800.940.5049 (TTY: 763.847.4013) Fax: 763.847.4010 customerservice@preferredone.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a Grievance Specialist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

## Language Assistance Services

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1.800.940.5049 (TTY: 763.847.4013). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.940.5049 (TTY: 763.847.4013) LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1.800.940.5049 (TTY: 763.847.4013). XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1.800.940.5049 (TTY: 763.847.4013). CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Goi số 1.800.940,5049 (TTY: 763.847.4013). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1.800.940.5049 (TTY: 763.847.4013)。 ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.800.940.5049 (телетайп: 763.847.4013). ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1.800.940.5049 (TTY: 763.847.4013). ማስታወሻ: የሚናንሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1.800.940.5049 (መስጣት ለተሳናቸው: 763 847 4013 ). ဟ်သူဉ်ဟ်သး– နမ့်၊ကတိ၊ ကညီ ကျိဉ်အယိ, နမၤန္ခ၊ ကျိဉ်အတါမၢစၢးလ၊ တလက်ဘူဉ်လက်စ္၊ နီတမံးဘဉ်သူနှဉ်လီး. ကိး 1.800.940.5049 (TTY: 763.847.4013). ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.800.940.5049 (TTY: 763.847.4013) ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនកិតឈូល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1.800.940.5049 (TTY: 763.847.4013).។ ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1.800.940.504 (رقم هاتف الصم والبكم: 763.847.4013). ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.800.940.5049 (TTY: 763.847.4013). 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1,800,940,5049 (TTY: 763,847,4013), 번으로 전화해 주십시오. PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1.800.940.5049 (TTY: 763.847.4013).