

Bendamustine:

Treanda®; Bendeka®; Belrapzo®; Vivimusta™; Bendamustine Ψ (Intravenous)

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I. Length of Authorization ^{1-6,9,14,18}

- Waldenström's Macroglobulinemia (WM)/Lymphoplasmacytic Lymphoma (LPL):
 - Coverage will be provided for six months and may NOT be renewed, unless otherwise specified.
 - May be renewed for an additional six months for relapsed disease if previously used as primary therapy.
- Non-Hodgkin Lymphoma (NHL), Chronic Lymphocytic Leukemia (CLL)/Small Lymphocytic Lymphoma (SLL), Hodgkin Lymphoma, Systemic Light Chain Amyloidosis:
 - o Coverage will be provided for six months and may NOT be renewed.
- Multiple Myeloma:
 - o Coverage will be provided for eight months and may NOT be renewed.
- HSCT Conditioning:
 - Coverage will be provided for one time only and may NOT be renewed.

II. Dosing Limits

- A. Quantity Limit (max daily dose) [NDC Unit]:
 - Treanda 100 mg single-dose vial: 6 vials every 21 days
 - Treanda 25 mg single-dose vial: 3 vials every 21 days
 - Bendeka 100 mg/4 mL multi-dose vial: 6 vials every 21 days
 - Belrapzo 100 mg/4 mL RTD multi-dose vial: 6 vials every 21 days
 - Vivimusta 100 mg/4 mL multi-dose vial: 6 vials every 21 days



B. Max Units (per dose and over time) [HCPCS Unit]:

NHL:

• 600 billable units every 21 days

WM/LPL:

450 billable units every 28 days

Hodgkin Lymphoma:

• 600 billable units every 28 days

CLL/SLL, Systemic Light Chain Amyloidosis & Multiple Myeloma:

• 500 billable units every 28 days

HSCT Conditioning:

• 1000 billable units one time only

III. Initial Approval Criteria 1-4

Coverage is provided in the following conditions:

- Patient is at least 18 years of age, unless otherwise specified; AND
- Patient must not have received bendamustine in a previous line of therapy, unless otherwise specified; AND

Non-Hodgkin Lymphoma (NHL) † Φ 1-5,16

- Coverage is provided for B-Cell Lymphomas when:
 - o Used as subsequent therapy †; AND
 - In combination with rituximab for:
 - AIDS-Related Diffuse Large B-cell Lymphoma (DLBCL), primary effusion lymphoma, or HHV8-positive DLBCL, not otherwise specified (NOS)
 - Follicular Lymphoma (grade 1-2)
 - Gastric MALT Lymphoma
 - High-grade B-cell Lymphomas
 - Mantle Cell Lymphoma (may also be used as a component of RBAC500 [rituximab, bendamustine, and cytarabine])
 - Nodal Marginal Zone Lymphoma
 - Non-Gastric MALT Lymphoma (Noncutaneous)
 - Monomorphic Post-Transplant Lymphoproliferative Disorder (B-cell type)
 - Splenic Marginal Zone Lymphoma; OR
 - Used as a single agent for:
 - AIDS-Related B-cell Lymphomas (i.e., DLBCL, primary effusion lymphoma, HHV8-positive DLBCL NOS, or plasmablastic lymphoma in non-candidates for transplant)
 - Follicular Lymphoma (grade 1-2)
 - High-grade B-cell Lymphomas
 - Monomorphic Post-Transplant Lymphoproliferative Disorder (B-cell type); OR
 - In combination with obinutuzumab for:



- Follicular Lymphoma (grade 1-2)
- Gastric MALT Lymphoma
- Nodal Marginal Zone Lymphoma
- Non-Gastric MALT Lymphoma (Noncutaneous)
- Splenic Marginal Zone Lymphoma; **OR**
- In combination with polatuzumab (with or without rituximab) for:
 - AIDS-Related DLBCL, primary effusion lymphoma, or HHV8-positive DLBCL, NOS
 - AIDS-Related plasmablastic lymphoma in non-candidates for transplant (excluding use with rituximab)
 - DLBCL
 - Follicular Lymphoma (grade 1-2)
 - Histologic transformation of indolent lymphomas to DLBCL
 - High-grade B-cell Lymphomas
 - Monomorphic Post-Transplant Lymphoproliferative Disorder (B-cell type); OR
- Used as first line therapy ‡; AND
 - In combination with rituximab for:
 - Follicular Lymphoma (grade 1-2)
 - Gastric MALT Lymphoma
 - Mantle Cell Lymphoma (may also be used as a component of RBAC500 [rituximab, bendamustine, and cytarabine])
 - Nodal Marginal Zone Lymphoma
 - Non-Gastric MALT Lymphoma (Noncutaneous)
 - Splenic Marginal Zone Lymphoma; OR
 - In combination with obinutuzumab for:
 - Follicular Lymphoma
 - Nodal Marginal Zone Lymphoma
- Used as CAR T-cell bridging therapy after leukapheresis ‡; AND
 - In combination with polatuzumab (with or without rituximab) for:
 - AIDS-Related DLBCL, primary effusion lymphoma, or HHV8-positive DLBCL, NOS
 - AIDS-Related plasmablastic lymphoma in non-candidates for transplant (excluding use with rituximab)
 - High-grade B-cell Lymphomas
 - DLBCL
 - Monomorphic Post-Transplant Lymphoproliferative Disorder (B-cell type)
- Coverage is provided for the following T-Cell Lymphomas ‡
 - o Adult T-Cell Leukemia/Lymphoma
 - Used as subsequent therapy for non-responders to first-line therapy as a single agent for acute or lymphoma subtypes



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- o Breast Implant-Associated Anaplastic Large Cell Lymphoma (ALCL)
 - Used as subsequent therapy as a single agent for relapsed or refractory disease
- o Hepatosplenic T-Cell Lymphoma
 - Used as subsequent therapy as a single agent for refractory disease after two firstline therapy regimens
- Peripheral T-Cell Lymphoma (includes peripheral T-cell not otherwise specified, enteropathy-associated T-cell, monomorphic epitheliotropic intestinal T-cell, angioimmunoblastic T-cell, nodal peripheral T-cell with TFH phenotype, follicular T-cell, or anaplastic large cell lymphomas)
 - Used as a single agent; AND
 - Used as subsequent therapy for relapsed or refractory disease; **OR**
 - Used as initial palliative intent therapy in transplant ineligible patients

Chronic Lymphocytic Leukemia/Small Lymphocytic Lymphoma (CLL/SLL) † Φ 1-5,17

- Used as first-line therapy; AND
 - O Used as a single agent †; OR
 - Used in combination with rituximab or obinutuzumab for disease without del(17p)/TP53 mutations (excluding use in frail patients [i.e., not able to tolerate purine analogs]); OR
- Used as subsequent therapy, after prior Bruton Tyrosine Kinase inhibitor- and venetoclax-based regimens; **AND**
 - Used in combination with rituximab for disease without del(17p)/TP53 mutations in patients <65 years of age without significant comorbidities

Waldenström's Macroglobulinemia/Lymphoplasmacytic Lymphoma (WM/LPL) ‡ 5

- Used as a single agent or in combination with rituximab; AND
 - o Used as primary therapy; **OR**
 - O Used for relapse, if previously used as primary therapy that was well tolerated and elicited a prolonged response; **OR**
 - Used as alternative therapy for previously treated disease that does not respond to primary therapy; **OR**
 - Used for progressive or relapsed disease

Adult Hodgkin Lymphoma ‡ 5,6

- Patient has classic Hodgkin Lymphoma (cHL); AND
 - Used as second-line or subsequent therapy for relapsed or refractory disease; AND
 - Used in combination with gemcitabine and vinorelbine; OR
 - Used in combination with brentuximab vedotin; OR
 - o Used as subsequent fourth-line therapy for relapsed or refractory disease; AND
 - Used as a single agent; OR
 - Used in combination with carboplatin and etoposide; OR



- Used as palliative therapy as a single agent for relapsed or refractory disease in patients
 >60 years of age; OR
- Patient has Nodular Lymphocyte-Predominant Hodgkin Lymphoma (NLPHL); AND
 - Used as subsequent therapy for progressive, relapsed, or refractory disease; AND
 - Used in combination with rituximab

Pediatric Hodgkin Lymphoma ‡ 5,6

- Patient age is 18 years and under*; AND
- Used as re-induction therapy or subsequent therapy for relapsed or refractory disease; AND
- Used in combination with brentuximab vedotin
- * Pediatric Hodgkin Lymphoma may be applicable to adolescent and young adult (AYA) patients up to the age of 39 years.

Multiple Myeloma ‡ 5

- Used for relapsed or progressive (after at least 3 prior therapies) disease; AND
 - Used as a single agent; OR
 - o Used in combination with dexamethasone and either lenalidomide or bortezomib

Systemic Light Chain Amyloidosis ‡ 5,18

- Patient has relapsed or refractory disease; AND
- Used in combination with dexamethasone

Hematopoietic Cell Transplantation^{‡ 5,19}

- Used as conditioning for autologous transplant; AND
- Used in combination with etoposide, cytarabine and melphalan (BEAM); AND
- Patient has Non-Hodgkin Lymphoma without CNS disease or Hodgkin Lymphoma
- † FDA-labeled indication(s); ‡ Compendia recommended indication(s); **Φ** Orphan Drug

IV. Renewal Criteria 1-5

Coverage may be renewed based upon the following criteria:

- Patient continues to meet the indication-specific relevant criteria such as concomitant therapy requirements (not including prerequisite therapy), performance status, etc. identified in section III; **AND**
- Absence of unacceptable toxicity from the drug. Examples of unacceptable toxicity include: severe myelosuppression, infections, progressive multifocal leukoencephalopathy (PML), anaphylaxis, severe infusion reactions, tumor lysis syndrome (TLS), fatal and serious skin reactions, fatal and serious hepatotoxicity, secondary malignancies, extravasation injury, etc.; AND



Waldenström's Macroglobulinemia/Lymphoplasmacytic Lymphoma (if bendamustine was previously used as primary therapy)

• Refer to Section III for criteria (see WM/LPL)

All Other Indications

Coverage may not be renewed.

V. Dosage/Administration ^{1-6,9,14,18}

Indication	Dose	
Non-Hodgkin Lymphoma	Up to 120 mg/m² intravenously on days 1 and 2 of a 21-day cycle, up to 8 cycles	
CLL/SLL & Systemic Light Chain Amyloidosis	Up to 100 mg/m² intravenously on days 1 and 2 of a 28-day cycle, up to 6 cycles	
Waldenström's Macroglobulinemia/ Lymphoplasmacytic Lymphoma	Up to 90 mg/m² intravenously on days 1 and 2 of a 28-day cycle, up to 6 cycles *May be repeated for relapsed disease if primary therapy was well tolerated and elicited a prolonged response.	
Hodgkin Lymphoma	Up to 120 mg/m² intravenously on days 1 and 2 of a 28-day cycle, up to 6 cycles	
Multiple Myeloma	Up to 100 mg/m² intravenously on days 1 and 2 of a 28-day cycle, up to 8 cycles	
Conditioning for HSCT	Up to 200 mg/m² intravenously on days -7 and -6 leading up to transplant.	

VI. Billing Code/Availability Information

HCPCS Code:

- J9033 Injection, bendamustine hcl (treanda), 1 mg; 1 billable unit = 1 mg
- J9034 Injection, bendamustine hcl (bendeka), 1 mg; 1 billable unit = 1 mg
- J9036 Injection, bendamustine hcl, (belrapzo/bendamustine), 1 mg; 1 billable unit = 1 mg
- J9058 Injection, bendamustine hydrochloride (apotex), 1 mg; 1 billable unit = 1 mg (*Effective 07/01/2023*)
- J9059 Injection, bendamustine hydrochloride (baxter), 1 mg; 1 billable unit = 1 mg (*Effective 07/01/2023*)
- J9056 Injection, bendamustine hydrochloride (vivimusta), 1 mg; 1 billable unit = 1 mg (*Effective 07/01/2023*)



Proprietary Information. Restricted Access – Do not disseminate or copy

- J9999 Not otherwise classified, antineoplastic drugs (Applicable to other unclassified 505(b)(2) NDA not listed, inclusive of Vivimusta, ONLY) Ψ (Discontinue of J9999 for Vivimusta on 07/01/2023)
- C9399 Unclassified drugs or biologicals (Applicable to other unclassified 505(b)(2) NDA not listed, inclusive of Vivimusta, ONLY) Ψ (Discontinue of C9399 for Vivimusta on 07/01/2023)

NDC(s):

- Treanda 100 mg lyophilized powder in a single-dose vial for reconstitution: 63459-0391-xx
- Treanda 25 mg lyophilized powder in a single-dose vial for reconstitution: 63459-0390-xx
- Treanda 45 mg/0.5 mL solution in a single dose vial: 63459-0395-xx * §
- Treanda 180 mg/2 mL solution in a single dose vial: 63459-0396-xx * §
- Bendeka 100 mg/4 mL solution in a multi-dose vial: 63459-0348-xx § Ψ
- Belrapzo 100 mg/4 mL ready-to-dilute multi-dose vial: 42367-0521-xx Ψ
- Vivimusta 100 mg/4 mL solution in a multi-dose vial: 71225-0120-xx Ψ
- * No longer commercially available;
- S Available generically from various manufacturers;

 Ψ Designated products approved by the FDA as a 505(b)(2) NDA of the innovator product. These products are not rated as therapeutically equivalent to their reference listed drug in the Food and Drug Administration's (FDA) Orange Book and are therefore considered single source products based on the statutory definition of "single source drug" in section 1847A(c)(6) of the Act. For a complete list of all approved 505(b)(2) NDA products please reference the latest edition of the Orange Book:

Approved Drug Products with Therapeutic Equivalence Evaluations | Orange Book | FDA

VII. References

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- 5. Referenced with permission from the NCCN Drugs & Biologics Compendium (NCCN Compendium®) for bendamustine. National Comprehensive Cancer Network, 2022. The NCCN Compendium® is a derivative work of the NCCN Guidelines®. NATIONAL COMPREHENSIVE CANCER NETWORK®, NCCN®, and NCCN GUIDELINES® are trademarks owned by the National Comprehensive Cancer Network, Inc. To view the most recent and complete version of the Compendium, go online to NCCN.org. Accessed December 2022.



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Appendix 1 – Covered Diagnosis Codes

ICD-10	ICD-10 Description	
C81.00	Nodular lymphocyte predominant Hodgkin lymphoma, unspecified site	
C81.01	Nodular lymphocyte predominant Hodgkin lymphoma, lymph nodes of head, face, and neck	
C81.02	Nodular lymphocyte predominant Hodgkin lymphoma, intrathoracic lymph nodes	
C81.03	Nodular lymphocyte predominant Hodgkin lymphoma, intra-abdominal lymph nodes	
C81.04	Nodular lymphocyte predominant Hodgkin lymphoma, lymph nodes of axilla and upper limb	
C81.05	Nodular lymphocyte predominant Hodgkin lymphoma, lymph nodes of inguinal region and lower	
C81.06	Nodular lymphocyte predominant Hodgkin lymphoma, intrapelvic lymph nodes	
C81.07	Nodular lymphocyte predominant Hodgkin lymphoma, spleen	
C81.08	Nodular lymphocyte predominant Hodgkin lymphoma, lymph nodes of multiple sites	
C81.09	Nodular lymphocyte predominant Hodgkin lymphoma, extranodal and solid organ sites	
C81.10	Nodular sclerosis Hodgkin lymphoma, unspecified site	
C81.11	Nodular sclerosis Hodgkin lymphoma, lymph nodes of head, face, and neck	
C81.12	Nodular sclerosis Hodgkin lymphoma, intrathoracic lymph nodes	
C81.13	Nodular sclerosis Hodgkin lymphoma, intra-abdominal lymph nodes	
C81.14	Nodular sclerosis Hodgkin lymphoma, lymph nodes of axilla and upper limb	
C81.15	Nodular sclerosis Hodgkin lymphoma, lymph nodes of inguinal region and lower limb	
C81.16	Nodular sclerosis Hodgkin lymphoma, intrapelvic lymph nodes	
C81.17	Nodular sclerosis Hodgkin lymphoma, spleen	
C81.18	Nodular sclerosis Hodgkin lymphoma, lymph nodes of multiple sites	
C81.19	Nodular sclerosis Hodgkin lymphoma, extranodal and solid organ sites	
C81.20	Mixed cellularity Hodgkin lymphoma, unspecified site	

ICD-10	ICD-10 Description		
C81.21	Mixed cellularity Hodgkin lymphoma, lymph nodes of head, face, and neck		
C81.22	Mixed cellularity Hodgkin lymphoma, intrathoracic lymph nodes		
C81.23	Mixed cellularity Hodgkin lymphoma, intra-abdominal lymph nodes		
C81.24	Mixed cellularity Hodgkin lymphoma, lymph nodes of axilla and upper limb		
C81.25	Mixed cellularity Hodgkin lymphoma, lymph nodes of inguinal region and lower limb		
C81.26	Mixed cellularity Hodgkin lymphoma, intrapelvic lymph nodes		
C81.27	Mixed cellularity Hodgkin lymphoma, spleen		
C81.28	Mixed cellularity Hodgkin lymphoma, lymph nodes of multiple sites		
C81.29	Mixed cellularity Hodgkin lymphoma, extranodal and solid organ sites		
C81.30	Lymphocyte depleted Hodgkin lymphoma, unspecified site		
C81.31	Lymphocyte depleted Hodgkin lymphoma, lymph nodes of head, face, and neck		
C81.32	Lymphocyte depleted Hodgkin lymphoma, intrathoracic lymph nodes		
C81.33	Lymphocyte depleted Hodgkin lymphoma, intra-abdominal lymph nodes		
C81.34	Lymphocyte depleted Hodgkin lymphoma, lymph nodes of axilla and upper limb		
C81.35	Lymphocyte depleted Hodgkin lymphoma, lymph nodes of inguinal region and lower limb		
C81.36	Lymphocyte depleted Hodgkin lymphoma, intrapelvic lymph nodes		
C81.37	Lymphocyte depleted Hodgkin lymphoma, spleen		
C81.38	Lymphocyte depleted Hodgkin lymphoma, lymph nodes of multiple sites		
C81.39	Lymphocyte depleted Hodgkin lymphoma, extranodal and solid organ sites		
C81.40	Lymphocyte-rich Hodgkin lymphoma, unspecified site		
C81.41	Lymphocyte-rich Hodgkin lymphoma, lymph nodes of head, face, and neck		
C81.42	Lymphocyte-rich Hodgkin lymphoma, intrathoracic lymph nodes		
C81.43	Lymphocyte-rich Hodgkin lymphoma, intra-abdominal lymph nodes		
C81.44	Lymphocyte-rich Hodgkin lymphoma, lymph nodes of axilla and upper limb		
C81.45	Lymphocyte-rich Hodgkin lymphoma, lymph nodes of inguinal region and lower limb		
C81.46	Lymphocyte-rich Hodgkin lymphoma, intrapelvic lymph nodes		
C81.47	Lymphocyte-rich Hodgkin lymphoma, spleen		
C81.48	Lymphocyte-rich Hodgkin lymphoma, lymph nodes of multiple sites		
C81.49	Lymphocyte-rich Hodgkin lymphoma, extranodal and solid organ sites		
C81.70	Other Hodgkin lymphoma unspecified site		
C81.71	Other Hodgkin lymphoma lymph nodes of head, face, and neck		
C81.72	Other Hodgkin lymphoma intrathoracic lymph nodes		
C81.73	Other Hodgkin lymphoma intra-abdominal lymph nodes		
C81.74	Other Hodgkin lymphoma lymph nodes of axilla and upper limb		



ICD-10	ICD-10 Description		
C81.75	Other Hodgkin lymphoma lymph nodes of inguinal region and lower limb		
C81.76	Other Hodgkin lymphoma intrapelvic lymph nodes		
C81.77	Other Hodgkin lymphoma spleen		
C81.78	Other Hodgkin lymphoma lymph nodes of multiple sites		
C81.79	Other Hodgkin lymphoma extranodal and solid organ sites		
C81.90	Hodgkin lymphoma, unspecified, unspecified site		
C81.91	Hodgkin lymphoma, unspecified, lymph nodes of head, face, and neck		
C81.92	Hodgkin lymphoma, unspecified, intrathoracic lymph nodes		
C81.93	Hodgkin lymphoma, unspecified, intra-abdominal lymph nodes		
C81.94	Hodgkin lymphoma, unspecified, lymph nodes of axilla and upper limb		
C81.95	Hodgkin lymphoma, unspecified, lymph nodes of inguinal region and lower limb		
C81.96	Hodgkin lymphoma, unspecified, intrapelvic lymph nodes		
C81.97	Hodgkin lymphoma, unspecified, spleen		
C81.98	Hodgkin lymphoma, unspecified, lymph nodes of multiple sites		
C81.99	Hodgkin lymphoma, unspecified, extranodal and solid organ sites		
C82.00	Follicular lymphoma grade I, unspecified site		
C82.01	Follicular lymphoma grade I, lymph nodes of head, face and neck		
C82.02	Follicular lymphoma, grade I, intrathoracic lymph nodes		
C82.03	Follicular lymphoma grade I, intra-abdominal lymph nodes		
C82.04	Follicular lymphoma grade I, lymph nodes of axilla and upper limb		
C82.05	Follicular lymphoma grade I, lymph nodes of inguinal regional and lower limb		
C82.06	Follicular lymphoma grade I, intrapelvic lymph nodes		
C82.07	Follicular lymphoma grade I, spleen		
C82.08	Follicular lymphoma grade I, lymph nodes of multiple sites		
C82.09	Follicular lymphoma grade I, extranodal and solid organ sites		
C82.10	Follicular lymphoma grade II, unspecified site		
C82.11	Follicular lymphoma grade II, lymph nodes of head, face and neck		
C82.12	Follicular lymphoma, grade II, intrathoracic lymph nodes		
C82.13	Follicular lymphoma grade II, intra-abdominal lymph nodes		
C82.14	Follicular lymphoma grade II, lymph nodes of axilla and upper limb		
C82.15	Follicular lymphoma grade II, lymph nodes of inguinal region and lower limb		
C82.16	Follicular lymphoma grade II, intrapelvic lymph nodes		
C82.17	Follicular lymphoma grade II, spleen		
C82.18	Follicular lymphoma grade II, lymph nodes of multiple sites		



ICD-10	ICD-10 Description	
C82.19	Follicular lymphoma grade II, extranodal and solid organ sites	
C82.20	Follicular lymphoma grade III, unspecified, unspecified site	
C82.21	Follicular lymphoma grade III, unspecified, lymph nodes of head, face and neck	
C82.22	Follicular lymphoma, grade III, unspecified, intrathoracic lymph nodes	
C82.23	Follicular lymphoma grade III, unspecified, intra-abdominal lymph nodes	
C82.24	Follicular lymphoma grade III, unspecified, lymph nodes of axilla and upper limb	
C82.25	Follicular lymphoma grade III, unspecified, lymph nodes of inguinal region and lower limb	
C82.26	Follicular lymphoma grade III, unspecified, intrapelvic lymph nodes	
C82.27	Follicular lymphoma grade III, unspecified, spleen	
C82.28	Follicular lymphoma grade III, unspecified, lymph nodes of multiple sites	
C82.29	Follicular lymphoma grade III, unspecified, extranodal and solid organ sites	
C82.30	Follicular lymphoma grade IIIa, unspecified site	
C82.31	Follicular lymphoma grade IIIa, lymph nodes of head, face and neck	
C82.32	Follicular lymphoma, grade IIIa, intrathoracic lymph nodes	
C82.33	Follicular lymphoma grade IIIa, intra-abdominal lymph nodes	
C82.34	Follicular lymphoma grade IIIa, lymph nodes of axilla and upper limb	
C82.35	Follicular lymphoma grade IIIa, lymph nodes of inguinal region and lower limb	
C82.36	Follicular lymphoma grade IIIa, intrapelvic lymph nodes	
C82.37	Follicular lymphoma grade IIIa, spleen	
C82.38	Follicular lymphoma grade IIIa, lymph nodes of multiple sites	
C82.39	Follicular lymphoma grade IIIa, extranodal and solid organ sites	
C82.40	Follicular lymphoma grade IIIb, unspecified site	
C82.41	Follicular lymphoma grade IIIb, lymph nodes of head, face and neck	
C82.42	Follicular lymphoma, grade IIIb, intrathoracic lymph nodes	
C82.43	Follicular lymphoma grade IIIb, intra-abdominal lymph nodes	
C82.44	Follicular lymphoma grade IIIb, lymph nodes of axilla and upper limb	
C82.45	Follicular lymphoma grade IIIb, lymph nodes of inguinal region and lower limb	
C82.46	Follicular lymphoma grade IIIb, intrapelvic lymph nodes	
C82.47	Follicular lymphoma grade IIIb, spleen	
C82.48	Follicular lymphoma grade IIIb, lymph nodes of multiple sites	
C82.49	Follicular lymphoma grade IIIb, extranodal and solid organ sites	
C82.50	Diffuse follicle center lymphoma unspecified site	
C82.51	Diffuse follicle center lymphoma lymph nodes of head, face, and neck	
C82.52	Diffuse follicle center lymphoma intrathoracic lymph nodes	



ICD-10	ICD-10 Description		
C82.53	Diffuse follicle center lymphoma intra-abdominal lymph nodes		
C82.54	Diffuse follicle center lymphoma lymph nodes of axilla and upper limb		
C82.55	Diffuse follicle center lymphoma lymph nodes of inguinal region and lower limb		
C82.56	Diffuse follicle center lymphoma intrapelvic lymph nodes		
C82.57	Diffuse follicle center lymphoma spleen		
C82.58	Diffuse follicle center lymphoma lymph nodes of multiple sites		
C82.59	Diffuse follicle center lymphoma extranodal and solid organ sites		
C82.60	Cutaneous follicle center lymphoma, unspecified site		
C82.61	Cutaneous follicle center lymphoma, lymph nodes of head, face and neck		
C82.62	Cutaneous follicle center lymphoma, intrathoracic lymph nodes		
C82.63	Cutaneous follicle center lymphoma, intra-abdominal lymph nodes		
C82.64	Cutaneous follicle center lymphoma, lymph nodes of axilla and upper limb		
C82.65	Cutaneous follicle center lymphoma, lymph nodes of inguinal region and lower limb		
C82.66	Cutaneous follicle center lymphoma, intrapelvic lymph nodes		
C82.67	Cutaneous follicle center lymphoma, spleen		
C82.68	Cutaneous follicle center lymphoma, lymph nodes of multiple sites		
C82.69	Cutaneous follicle center lymphoma, extranodal and solid organ sites		
C82.80	Other types of follicular lymphoma unspecified site		
C82.81	Other types of follicular lymphoma lymph nodes of head, face, and neck		
C82.82	Other types of follicular lymphoma intrathoracic lymph nodes		
C82.83	Other types of follicular lymphoma intra-abdominal lymph nodes		
C82.84	Other types of follicular lymphoma lymph nodes of axilla and upper limb		
C82.85	Other types of follicular lymphoma lymph nodes of inguinal region and lower limb		
C82.86	Other types of follicular lymphoma intrapelvic lymph nodes		
C82.87	Other types of follicular lymphoma spleen		
C82.88	Other types of follicular lymphoma lymph nodes of multiple sites		
C82.89	Other types of follicular lymphoma extranodal and solid organ sites		
C82.90	Follicular lymphoma, unspecified, unspecified site		
C82.91	Follicular lymphoma, unspecified, lymph nodes of head, face and neck		
C82.92	Follicular lymphoma, unspecified, intrathoracic lymph nodes		
C82.93	Follicular lymphoma, unspecified, intra-abdominal lymph nodes		
C82.94	Follicular lymphoma, unspecified, lymph nodes of axilla and upper limb		
C82.95	Follicular lymphoma, unspecified lymph nodes of inguinal region and lower limb		
C82.96	Follicular lymphoma, unspecified, intrapelvic lymph nodes		



ICD-10	ICD-10 Description		
C82.97	Follicular lymphoma, unspecified, spleen		
C82.98	Follicular lymphoma, unspecified, lymph nodes of multiple sites		
C82.99	Follicular lymphoma, unspecified, extranodal and solid organ sites		
C83.00	Small cell B-cell lymphoma, unspecified site		
C83.01	Small cell B-cell lymphoma, lymph nodes of head, face and neck		
C83.02	Small cell B-cell lymphoma, intrathoracic lymph nodes		
C83.03	small cell B-cell lymphoma, intra-abdominal lymph nodes		
C83.04	Small cell B-cell lymphoma, lymph nodes of axilla and upper limb		
C83.05	Small cell B-cell lymphoma, lymph nodes of inguinal region and lower limb		
C83.06	Small cell B-cell lymphoma, intrapelvic lymph nodes		
C83.07	Small cell B-cell lymphoma, spleen		
C83.08	Small cell B-cell lymphoma, lymph nodes of multiple sites		
C83.09	Small cell B-cell lymphoma, extranodal and solid organ sites		
C83.10	Mantle cell lymphoma, unspecified site		
C83.11	Mantle cell lymphoma, lymph nodes of head, face and neck		
C83.12	Mantle cell lymphoma, intrathoracic lymph nodes		
C83.13	Mantle cell lymphoma, intra-abdominal lymph nodes		
C83.14	Mantle cell lymphoma, lymph nodes of axilla and upper limb		
C83.15	Mantle cell lymphoma, lymph nodes of inguinal region and lower limb		
C83.16	Mantle cell lymphoma, intrapelvic lymph nodes		
C83.17	Mantle cell lymphoma, spleen		
C83.18	Mantle cell lymphoma, lymph nodes of multiple sites		
C83.19	Mantle cell lymphoma, extranodal and solid organ sites		
C83.30	Diffuse large B-cell lymphoma, unspecified site		
C83.31	Diffuse large B-cell lymphoma, lymph nodes of head, face and neck		
C83.32	Diffuse large B-cell lymphoma intrathoracic lymph nodes		
C83.33	Diffuse large B-cell lymphoma, intra-abdominal lymph nodes		
C83.34	Diffuse large B-cell lymphoma, lymph nodes of axilla and upper limb		
C83.35	Diffuse large B-cell lymphoma, lymph nodes of inguinal region and lower limb		
C83.37	Diffuse large B-cell lymphoma, spleen		
C83.38	Diffuse large B-cell lymphoma, lymph nodes of multiple sites		
C83.39	Diffuse large B-cell lymphoma, extranodal and solid organ sites		
C83.80	Other non-follicular lymphoma, unspecified site		
C83.81	Other non-follicular lymphoma, lymph nodes of head, face and neck		



ICD-10	ICD-10 Description		
C83.82	Other non-follicular lymphoma, intrathoracic lymph nodes		
C83.83	Other non-follicular lymphoma, intra-abdominal lymph nodes		
C83.84	Other non-follicular lymphoma, lymph nodes of axilla and upper limb		
C83.85	Other non-follicular lymphoma, lymph nodes of inguinal region and lower limb		
C83.86	Other non-follicular lymphoma, intrapelvic lymph nodes		
C83.87	Other non-follicular lymphoma, spleen		
C83.88	Other non-follicular lymphoma, lymph nodes of multiple sites		
C83.89	Other non-follicular lymphoma, extranodal and solid organ sites		
C83.90	Non-follicular (diffuse) lymphoma, unspecified site		
C83.91	Non-follicular (diffuse) lymphoma, unspecified lymph nodes of head, face, and neck		
C83.92	Non-follicular (diffuse) lymphoma, unspecified intrathoracic lymph nodes		
C83.93	Non-follicular (diffuse) lymphoma, unspecified intra-abdominal lymph nodes		
C83.94	Non-follicular (diffuse) lymphoma, unspecified lymph nodes of axilla and upper limb		
C83.95	Non-follicular (diffuse) lymphoma, unspecified lymph nodes of inguinal region and lower limb		
C83.96	Non-follicular (diffuse) lymphoma, unspecified intrapelvic lymph nodes		
C83.97	Non-follicular (diffuse) lymphoma, unspecified spleen		
C83.98	Non-follicular (diffuse) lymphoma, unspecified lymph nodes of multiple sites		
C83.99	Non-follicular (diffuse) lymphoma, unspecified extranodal and solid organ sites		
C84.40	Peripheral T-cell lymphoma, not classified, unspecified site		
C84.41	Peripheral T-cell lymphoma, not classified, lymph nodes of head, face, and neck		
C84.42	Peripheral T-cell lymphoma, not classified, intrathoracic lymph nodes		
C84.43	Peripheral T-cell lymphoma, not classified, intra-abdominal lymph nodes		
C84.44	Peripheral T-cell lymphoma, not classified, lymph nodes of axilla and upper limb		
C84.45	Peripheral T-cell lymphoma, not classified, lymph nodes of inguinal region and lower limb		
C84.46	Peripheral T-cell lymphoma, not classified, intrapelvic lymph nodes		
C84.47	Peripheral T-cell lymphoma, not classified, spleen		
C84.48	Peripheral T-cell lymphoma, not classified, lymph nodes of multiple sites		
C84.49	Peripheral T-cell lymphoma, not classified, extranodal and solid organ sites		
C84.60	Anaplastic large cell lymphoma, ALK-positive, unspecified site		
C84.61	Anaplastic large cell lymphoma, ALK-positive, lymph nodes of head, face, and neck		
C84.62	Anaplastic large cell lymphoma, ALK-positive, intrathoracic lymph nodes		
C84.63	Anaplastic large cell lymphoma, ALK-positive, intra-abdominal lymph nodes		
C84.64	Anaplastic large cell lymphoma, ALK-positive, lymph nodes of axilla and upper limb		
C84.65	Anaplastic large cell lymphoma, ALK-positive, lymph nodes of inguinal region and lower limb		



ICD-10	ICD-10 Description		
C84.66	Anaplastic large cell lymphoma, ALK-positive, intrapelvic lymph nodes		
C84.67	Anaplastic large cell lymphoma, ALK-positive, spleen		
C84.68	Anaplastic large cell lymphoma, ALK-positive, lymph nodes of multiple sites		
C84.69	Anaplastic large cell lymphoma, ALK-positive, extranodal and solid organ sites		
C84.7A	Anaplastic large cell lymphoma, ALK-negative, breast		
C84.70	Anaplastic large cell lymphoma, ALK-negative, unspecified site		
C84.71	Anaplastic large cell lymphoma, ALK-negative, lymph nodes of head, face, and neck		
C84.72	Anaplastic large cell lymphoma, ALK-negative, intrathoracic lymph nodes		
C84.73	Anaplastic large cell lymphoma, ALK-negative, intra-abdominal lymph nodes		
C84.74	Anaplastic large cell lymphoma, ALK-negative, lymph nodes of axilla and upper limb		
C84.75	Anaplastic large cell lymphoma, ALK-negative, lymph nodes of inguinal region and lower limb		
C84.76	Anaplastic large cell lymphoma, ALK-negative, intrapelvic lymph nodes		
C84.77	Anaplastic large cell lymphoma, ALK-negative, spleen		
C84.78	Anaplastic large cell lymphoma, ALK-negative, lymph nodes of multiple sites		
C84.79	Anaplastic large cell lymphoma, ALK-negative, extranodal and solid organ sites		
C84.90	Mature T/NK-cell lymphomas, unspecified, unspecified site		
C84.91	Mature T/NK-cell lymphomas, unspecified, lymph nodes of head, face and neck		
C84.92	Mature T/NK-cell lymphomas, unspecified, intrathoracic lymph nodes		
C84.93	Mature T/NK-cell lymphomas, unspecified, intra-abdominal lymph nodes		
C84.94	Mature T/NK-cell lymphomas, unspecified, lymph nodes of axilla and upper limb		
C84.95	Mature T/NK-cell lymphomas, unspecified, lymph nodes of inguinal region and lower limb		
C84.96	Mature, T/NK-cell lymphomas, unspecified, intrapelvic lymph nodes		
C84.97	Mature T/NK-cell lymphomas, unspecified, spleen		
C84.98	Mature T/NK-cell lymphomas, unspecified, lymph nodes of multiple sites		
C84.99	Mature T/NK-cell lymphomas, unspecified, extranodal and solid organ sites		
C84.Z0	Other mature T/NK-cell lymphomas, unspecified site		
C84.Z1	Other mature T/NK-cell lymphomas, lymph nodes of head, face and neck		
C84.Z2	Other mature T/NK-cell lymphomas, intrathoracic lymph nodes		
C84.Z3	Other mature T/NK-cell lymphomas, intra-abdominal lymph nodes		
C84.Z4	Other mature T/NK-cell lymphomas, lymph nodes of axilla and upper limb		
C84.Z5	Other mature T/NK-cell lymphomas, lymph nodes of inguinal region and lower limb		
C84.Z6	Other mature T/NK-cell lymphomas, intrapelvic lymph nodes		
C84.Z7	Other mature T/NK-cell lymphomas, spleen		
C84.Z8	Other mature T/NK-cell lymphomas, lymph nodes of multiple sites		



ICD-10	ICD-10 Description		
C84.Z9	Other mature T/NK-cell lymphomas, extranodal and solid organ sites		
C85.10	Unspecified B-cell lymphoma, unspecified site		
C85.11	Unspecified B-cell lymphoma, lymph nodes of head, face, and neck		
C85.12	Unspecified B-cell lymphoma, intrathoracic lymph nodes		
C85.13	Unspecified B-cell lymphoma, intra-abdominal lymph nodes		
C85.14	Unspecified B-cell lymphoma, lymph nodes of axilla and upper limb		
C85.15	Unspecified B-cell lymphoma, lymph nodes of inguinal region and lower limb		
C85.16	Unspecified B-cell lymphoma, intrapelvic lymph nodes		
C85.17	Unspecified B-cell lymphoma, spleen		
C85.18	Unspecified B-cell lymphoma, lymph nodes of multiple sites		
C85.19	Unspecified B-cell lymphoma, extranodal and solid organ sites		
C85.20	Mediastinal (thymic) large B-cell lymphoma unspecified site		
C85.21	Mediastinal (thymic) large B-cell lymphoma lymph nodes of head, face, and neck		
C85.22	Mediastinal (thymic) large B-cell lymphoma intrathoracic lymph nodes		
C85.23	Mediastinal (thymic) large B-cell lymphoma intra-abdominal lymph nodes		
C85.24	Mediastinal (thymic) large B-cell lymphoma lymph nodes of axilla and upper limb		
C85.25	Mediastinal (thymic) large B-cell lymphoma lymph nodes of inguinal region and lower limb		
C85.26	Mediastinal (thymic) large B-cell lymphoma intrapelvic lymph nodes		
C85.27	Mediastinal (thymic) large B-cell lymphoma spleen		
C85.28	Mediastinal (thymic) large B-cell lymphoma lymph nodes of multiple sites		
C85.29	Mediastinal (thymic) large B-cell lymphoma extranodal and solid organ sites		
C85.80	Other specified types of non-Hodgkin lymphoma, unspecified site		
C85.81	Other specified types of non-Hodgkin lymphoma, lymph nodes of head, face and neck		
C85.82	Other specified types of non-Hodgkin lymphoma, intrathoracic lymph nodes		
C85.83	Other specified types of non-Hodgkin lymphoma, intra-abdominal lymph nodes		
C85.84	Other specified types of non-Hodgkin lymphoma, lymph nodes of axilla and upper limb		
C85.85	Other specified types of non-Hodgkin lymphoma, lymph nodes of inguinal region of lower limb		
C85.86	Other specified types of non-Hodgkin lymphoma, intrapelvic lymph nodes		
C85.87	Other specified types of non-Hodgkin lymphoma, spleen		
C85.88	Other specified types of non-Hodgkin lymphoma, lymph nodes of multiple sites		
C85.89	Other specified types of non-Hodgkin lymphoma, extranodal and solid organ sites		
C86.1	Hepatosplenic T-cell lymphoma		
C86.2	Enteropathy-type (intestinal) T-cell lymphoma		
C86.5	Angioimmunoblastic T-cell lymphoma		



ICD-10	ICD-10 Description		
C88.0	Waldenström macroglobulinemia		
C88.4	Extranodal marginal zone B-cell lymphoma of mucosa-associated lymphoid tissue (MALT-		
C90.00	Multiple myeloma not having achieved remission		
C90.02	Multiple myeloma in relapse		
C90.10	Plasma cell leukemia not having achieved remission		
C90.12	Plasma cell leukemia in relapse		
C90.20	Extramedullary plasmacytoma not having achieved remission		
C90.22	Extramedullary plasmacytoma in relapse		
C90.30	Solitary plasmacytoma not having achieved remission		
C90.32	Solitary plasmacytoma in relapse		
C91.10	Chronic lymphocytic leukemia of B-cell type not having achieved remission		
C91.12	Chronic lymphocytic leukemia of B-cell type in relapse		
C91.50	Adult T-cell lymphoma/leukemia (HTLV-1-associated) not having achieved remission		
C91.52	Adult T-cell lymphoma/leukemia (HTLV-1-associated) in relapse		
D47.Z1	Post-transplant lymphoproliferative disorder (PTLD)		
E85.3	Secondary systemic amyloidosis		
E85.4	Organ-limited amyloidosis		
E85.81	Light chain (AL) amyloidosis		
E85.89	Other amyloidosis		
E85.9	Amyloidosis, unspecified		
Z85.71	Personal history of Hodgkin lymphoma		
Z85.79	Personal history of other malignant neoplasms of lymphoid, hematopoietic and related tissues		
Z94.81	Bone marrow transplant status		
Z94.89	Other transplanted organ and tissue status		
Z94.9	Transplanted organ and tissue status, unspecified		

Appendix 2 – Centers for Medicare and Medicaid Services (CMS)

Medicare coverage for outpatient (Part B) drugs is outlined in the Medicare Benefit Policy Manual (Pub. 100-2), Chapter 15, §50 Drugs and Biologicals. In addition, National Coverage Determination (NCD), Local Coverage Determinations (LCDs), and Local Coverage Articles (LCAs) may exist and compliance with these policies is required where applicable. They can be found at: https://www.cms.gov/medicare-coverage-database/search.aspx. Additional indications may be covered at the discretion of the health plan.

Medicare Part B Covered Diagnosis Codes (applicable to existing NCD/LCD/LCA): N/A



	Medicare Part B Administrative Contractor (MAC) Jurisdictions		
Jurisdiction	Applicable State/US Territory	Contractor	
E (1)	CA, HI, NV, AS, GU, CNMI	Noridian Healthcare Solutions, LLC	
F (2 & 3)	AK, WA, OR, ID, ND, SD, MT, WY, UT, AZ	Noridian Healthcare Solutions, LLC	
5	KS, NE, IA, MO	Wisconsin Physicians Service Insurance Corp (WPS)	
6	MN, WI, IL	National Government Services, Inc. (NGS)	
H (4 & 7)	LA, AR, MS, TX, OK, CO, NM	Novitas Solutions, Inc.	
8	MI, IN	Wisconsin Physicians Service Insurance Corp (WPS)	
N (9)	FL, PR, VI	First Coast Service Options, Inc.	
J (10)	TN, GA, AL	Palmetto GBA, LLC	
M (11)	NC, SC, WV, VA (excluding below)	Palmetto GBA, LLC	
L (12)	DE, MD, PA, NJ, DC (includes Arlington & Fairfax counties and the city of Alexandria in VA)	Novitas Solutions, Inc.	
K (13 & 14)	NY, CT, MA, RI, VT, ME, NH	National Government Services, Inc. (NGS)	
15	KY, OH	CGS Administrators, LLC	



PreferredOne Community Health Plan Nondiscrimination Notice

PreferredOne Community Health Plan ("PCHP") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PCHP does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact a Grievance Specialist.

If you believe that PCHP has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Grievance Specialist PreferredOne Community Health Plan PO Box 59052 Minneapolis, MN 55459-0052 Phone: 1.800.940.5049 (TTY: 763.847.4013) Fax: 763.847.4010

customerservice@preferredone.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a Grievance Specialist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language Assistance Services

ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1.800.940.5049 (TTY: 763.847.4013). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.800.940.5049 (TTY: 763.847.4013) LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1.800.940.5049 (TTY: 763.847.4013). XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1.800.940.5049 (TTY: 763.847.4013). CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Goi số 1.800.940.5049 (TTY: 763.847.4013). 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1.800.940.5049 (TTY: 763.847.4013)。 ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.800.940.5049 (телетайп: 763.847.4013). ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1.800.940.5049 (TTY: 763.847.4013). ማስታወሻ: የሚናንሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወይ ሚከተለው ቁጥር ይደውሉ 1.800.940.5049 (መስጣት ለተሳናቸው: 763.847.4013). ဟ်သူ၌ဟ်သး– နမ့်ကတိ၊ ကညီ ကျို်အယိ, နမၤန္ရ၊ ကျို်အတါမၤစၤလ၊ တလက်ဘူဉ်လက်စ္၊ နီတမံးဘဉ်သုန္၌လီ၊. ကိႏ 1.800.940.5049 (TTY: 763.847.4013). ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.800.940.5049 (TTY: ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1.800.940.5049 (TTY: 763.847.4013).។ ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1.800.940.5049 (رقم هاتف الصم والبكم: 763.847.4013). ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.800.940.5049 (TTY: 763.847.4013). 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1,800,940,5049 (TTY: 763,847,4013), 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa

1.800.940.5049 (TTY: 763.847.4013).

PreferredOne Insurance Company Nondiscrimination Notice

PreferredOne Insurance Company ("PIC") complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. PIC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- · Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

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- Qualified interpreters
- Information written in other languages

If you need these services, contact a Grievance Specialist.

If you believe that PIC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Grievance Specialist PreferredOne Insurance Company PO Box 59212 Minneapolis, MN 55459-0212 Phone: 1.800.940.5049 (TTY: 763.847.4013) Fax: 763.847.4010 customerservice@preferredone.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, a Grievance Specialist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

Language Assistance Services

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LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1.800.940.5049 (TTY: 763.847.4013).
XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1.800.940.5049 (TTY: 763.847.4013).
CHÚ Ý: Nếu ban nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho ban. Goi số 1.800.940.5049 (TTY: 763.847.4013).
注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1.800.940.5049 (TTY: 763.847.4013)。
ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1.800.940.5049 (телетайп: 763.847.4013).
ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ
1.800.940.5049 (TTY: 763.847.4013).
ማስታወሻ: የሚናንሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወይ ሚከተለው ቁጥር ይደውሉ 1.800.940.5049
(መስጣት ለተሳናቸው: 763.847.4013 ).
ဟ်သူ၌ဟ်သး– နမ့်ကတိ၊ ကညီ ကျို်အယိ, နမၤန္ရ၊ ကျို်အတါမၤစၤလ၊ တလက်ဘူဉ်လက်စ္၊ နီတမံးဘဉ်သုန္၌လီ၊. ကိႏ 1.800.940.5049 (TTY: 763.847.4013).
ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.800.940.5049 (TTY:
ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1.800.940.5049 (TTY: 763.847.4013).។
         ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1.800.940.5049 (رقم هاتف الصم والبكم: 763.847.4013).
ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.800.940.5049 (TTY: 763.847.4013).
주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1,800,940,5049 (TTY: 763,847,4013), 번으로 전화해 주십시오.
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PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa

1.800.940.5049 (TTY: 763.847.4013).